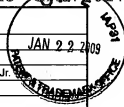


IDS Form PTO/SB/08: Substitute for form 1449A/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Application Number	10/608,428
				Filing Date	June 30, 2003
				First Named Inventor	William Christopher Draper, Jr.
				Art Unit	3624
				Examiner Name	Jaime F Cardenas-Navia
Sheet	1	of	5	Attorney Docket Number	10761.1358-00000

**U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS**

Examiner Initials	Cite No. ¹	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
/J.C./	1	US 2004-0162901	08-2004	Mangipudi et al.	
/J.C./	2	US 2002-0082833	06-2002	Marasek et al.	
/J.C./	3	US 2005-0192954 A1	09-2005	Gupta et al.	
/J.C./	4	US 2002-0173989 A1	11-2002	Griffor et al.	
/J.C./	5	US 2002-0064766 A1	05-2002	Cozens et al.	
/J.C./	6	US 2007-0061183 A1	03-2007	Seetharaman et al.	
/J.C./	7	US 5,303,042	04-1994	Lewis et al.	
/J.C./	8	US 6,347,333	02-2002	Eisendrath et al.	
/J.C./	9	US 4,764,120	08-1988	Griffin et al.	
/J.C./	10	US 6,608,992	08-2003	Crook et al.	
/J.C./	11	US 5,587,443	11-1999	Nichols et al.	

Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

FOREIGN PATENT DOCUMENTS

Examiner Initials	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation ⁹
		Country Code ³ Number ² Kind Code ⁵ (if known)				
/J.C./	12	WO 9803953 A2	01-1998	Simmons		

NONPATENT LITERATURE DOCUMENTS

Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation ⁹
/J.C./	13	Pope, Form a Successful Strategy: Align your e-learning plans with corporate objectives. LTI Magazine, Feb. 1, 2002 pgs. 1-6.	
/J.C./	14	Henry E-learning technology content and services, Education & Training, Vol. 43, No. 4/5, 2001, pgs. 249-255.	
/J.C./	15	Lin et al., Fast Learning: Aligning Learning and Development with Business Strategies, Employment Relations Today, Autumn 2001, Volume 28, Issue 3, pgs. 43-57	
/J.C./	16	Kirkpatrick, D.L. (1998). Evaluating Training Programs: The Four Levels. San Francisco, CA: Berrett Koehler, pgs. 1-3.	
/J.C./	17	Long, Doug. "Make Sales Training Web-Easy." October 2001, Industrial Distribution. Volume 90, Issue 10.	

Examiner Signature	/Jaime Cardenas Navia/	Date Considered	03/10/2009
--------------------	------------------------	-----------------	------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /J.C./

IDS Form PTO/SB/08: Substitute for form 1449A/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Application Number	10/608, 428
				Filing Date	June 30, 2003
				First Named Inventor	William Christopher Draper, Jr.
				Art Unit	0000 3624
				Examiner Name	Jaime F Cardenas*Navia
Sheet	2	of	5	Attorney Docket Number	10761.1358-00000

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No.	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code (if known)			
/J.C./	18	US 6,149,441	11-2000	Pellegrino et al.	
/J.C./	19	US 6,067,525	05-2000	Johnson et al.	
/J.C./	20	US 2003/0101066	05-2003	Jeanblanc et al.	
/J.C./	21	US 7,269,569	09-2007	Spira et al.	
/J.C./	22	US 2002-0082883	06-2002	Hankinson	
/J.C./	23	US 6,755,659	06-2004	LoSasso et al.	
/J.C./	24	US 2002-0061506	05-2002	Catten et al.	
/J.C./	25	US 6,978,115	12-2005	Whitehurst et al.	
/J.C./	26	US 6,892,049	05-2005	Phalp et al.	
/J.C./	27	US 7,156,665	01-2007	O'Connor et al.	
/J.C./	28	US 5,851,117	12-1998	Alzheimer et al.	

Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation
		Country Code Number Kind Code (if known)				

NONPATENT LITERATURE DOCUMENTS				
Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation	
/J.C./	29	McMaster, Mark. "Training Places." October 2001. Sales and Marketing Management. Volume 153, Issue 10.		
/J.C./	30	Dobbs, Kevin. "Training on the Fly." November 2000. Sales and Marketing Management. Volume 152, Issue 11.		
/J.C./	31	Rumusson, Erika. "Training Goes Virtual." September 2000. Sales and Marketing Management. Volume 152, Issue 9.		
/J.C./	32	Pease, Paul. "Personal Field Sales Training Via the Internet." February 2000. Agency Sales. Volume 30, Issue 2.		
/J.C./	33	Berger, Melanie. "On-the-job Training." February 1998. Sales and Marketing Management. Volume 150, Issue 2.		

Examiner Signature	/Jaime Cardenas Navia/	Date Considered	03/10/2009
--------------------	------------------------	-----------------	------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /J.C./

IDS Form PTO/SB/08: Substitute for form 1449A/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Application Number	10/608, 428
				Filing Date	June 30, 2003
				First Named Inventor	William Christopher Draper, Jr.
				Art Unit	5009 3624
				Examiner Name	Jaime F Cardenas-Navia
Sheet	3	of	5	Attorney Docket Number	10761.1358-00000

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No.	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code (if known)			
/J.C./	34	US 2003-0229529	12-2003	Mui et al.	
/J.C./	35	US 6,944,624	09-2005	Orton et al.	
/J.C./	36	US 2002-0142278	10-2002	Whitehurst et al.	
/J.C./	37	US 6,827,578	12-2004	Krebs et al.	
/J.C./	38	US 2001-0031451	10-2001	Sander et al.	
/J.C./	39	US 2007-0026374	02-2007	Sanregret et al.	
/J.C./	40	US 2004-0009462	01-2004	McElwath	
/J.C./	41	US 6,301,462	10-2001	Freeman et al.	
/J.C./	42	US 6,988,138	01-2006	Alcom et al.	
/J.C./	43	US 2002-0188583	12-2002	Rukavina et al.	
/J.C./	44	US 2002-0194195	12-2002	Fenton et al.	

Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation
		Country Code Number Kind Code (if known)				

NONPATENT LITERATURE DOCUMENTS				
Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.		Translation
/J.C./	45	Leifer, Sidney C. "The Importance of Training in Sales Force Automation." December 1998. Supervision. Volume 58, Issue 12.		
/J.C./	46	Pinkham, Myra. "Tomorrow's Sales People are Today's Trainees." July 1997. Metal Center News. Volume 37, Issue 8.		
/J.C./	47	Kahn, Robert M. "21 st Century Training." June 1997. Sales and Marketing Management. Volume 149, Issue 6.		
/J.C./	48	"CompUSA Inks With CCS For Training" March 22, 1999. TWICE. Volume 14, Issue 7.		
/J.C./	49	Doyle, John C.; Carolan, Mary D. "Calling All Trainers" January 1998. Training and Development. Pgs. 58-67.		

Examiner Signature	/Jaime Cardenas Navia/	Date Considered	03/10/2009
--------------------	------------------------	-----------------	------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /J.C./

IDS Form PTO/SB/08: Substitute for form 1449A/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Application Number	10/608, 428
				Filing Date	June 30, 2003
				First Named Inventor	William Christopher Draper, Jr.
				Art Unit	5025 3624
				Examiner Name	Jaime F Cardenas-Navia
Sheet	4	of	5	Attorney Docket Number	10761.1358-00000

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
Examiner Initials	Cite No.	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code (if known)			
/J.C./	50	US 2003-0023641	01-2003	Gorman et al.	
/J.C./	51	US 6,149,438	11-2000	Richard et al.	
/J.C./	52	US 2003-0009742	01-2003	Bass et al.	
/J.C./	53	US 6,315,572	11-2001	Owens et al.	
/J.C./	54	US 5,625,818	04-1997	Zarmer et al.	
/J.C./	55	US 5,261,823	11-1993	Kurokawa	
/J.C./	56	US 6,793,498	09-2004	Nunes, Aubrey	
/J.C./	57	US 6,551,107	04-2003	Buckley et al.	
/J.C./	58	US 2001-0055749	12-2001	Siefert	
/J.C./	59	US 6,652,287	11-2003	Strub et al.	
/J.C./	60	US 6,099,320	08-2000	Papadopoulos	

Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.

FOREIGN PATENT DOCUMENTS						
Examiner Initials	Cite No.	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation
		Country Code Number Kind Code (if known)				

NONPATENT LITERATURE DOCUMENTS				
Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.		Translation
/J.C./	61	Teare, Richard; Deatly, Richard. "Building and Sustaining a Learning Organization." 1998. The Learning Organization. Volume 5, Issue 1.		
/J.C./	62	Tambini, Robert F. "Aligning Learning Activities and Assessment Strategies in the ESL Classroom." September 1999. The Internet TESL Journal. Volume 5, Issue 9.		
/J.C./	63	"Getting Better Results." UNT Libraries. Archived Jan. 7, 2002. retrieved from http://govinfo.library.unt.edu/npr/library/book/Better-Results.htm		
/J.C./	64	Lewis, Jason; Michaluk, Dan. "Four Steps to Building E-learning Success." May 2002. Workforce. Volume 81, Issue 5. pgs. 42, 44 and 46		
/J.C./	65	Debora Mateik, The summer institute for instructional technology: goodbye chalk and slate; hello mouse and web. 1995. ACM Press. ISBN 0-89791-704-9. pgs. 201-205.		

Examiner Signature	/Jaime Cardenas Navia/	Date Considered	03/10/2009
--------------------	------------------------	-----------------	------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /J.C./

IDS Form PTO/SB/08: Substitute for form 1449A/PTO				Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Application Number	10/608, 428
				Filing Date	June 30, 2003
				First Named Inventor	William Christopher Draper, Jr.
				Art Unit	6000 3624
				Examiner Name	Jaime F Cardenas-Navia
Sheet	5	of	5	Attorney Docket Number	10761.1358-00000

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS

Examiner Initials	Cite No.	Document Number Number-Kind Code (if known)	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
/J.C./	66	US 2002-0103882	08-2002	Johnston et al.	
/J.C./	67	US 2002-0178181	11-2002	Subramanyan et al.	
/J.C./	68	US 6,898,411	05-2005	Ziv-el et al.	
/J.C./	69	US 2002-0156702	10-2002	Kane	
/J.C./	70	US 6,067,537	05-2000	O'Connor et al.	
/J.C./	71	US 2003-0046125	03-2003	Flores	
/J.C./	72	US 2004-0002040	01-2004	Christopher P. Foley et al.	
/J.C./	73	US 2004-0002039	01-2004	William Christopher Draper et al.	
		US-			
		US-			
		US-			

Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.**FOREIGN PATENT DOCUMENTS**

Examiner Initials	Cite No.	Foreign Patent Document Country Code Number Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation

NONPATENT LITERATURE DOCUMENTS

Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation
/J.C./	74	Carol B. MacKnight, Electronic learning materials: the crisis continues, (April 1998), ACM Press, Volume 26: Issue 2, pgs. 8-16.	
/J.C./	75	David Carlson et al. www interactive learning environment for computer science education, 1996, ACM Press, ISBN: 0-89791-757-X, pgs. 290-294.	
/J.C./	76	Getting Results Through Learning, OPM.gov, archived from June 1, 2001, available at http://govinfo.library.unt.edu/npr/library/book/contents.htm	
/J.C./	77	Holland, Patricia E. Professional Development In Technology: Catalyst for School Reform. June 22, 2001. Gale Group. Association for the Advancement of Computing in Education (AACE). Journal of Technology and Teacher Education. Vol. 9. ISSN: 1059-7069. IAC-ACC-NO: 78398475. pg. 5.	
/J.C./	78	Berry, John. "The E-Learning Factor." November 6, 2000, InternetWeek, retrieved from http://www.internetweek.com/indepth/indepth110600.htm	

Examiner Signature	/Jaime Cardenas Navia/	Date Considered	03/10/2009
--------------------	------------------------	-----------------	------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /J.C./